# The Certainty-Agreement Diagram:

# Comparing the Functionality of Coding Schemes in Primary Care Clinical Information Systems

†\*Philip J. B. Brown MD, MRCGP

\* Victoria Warmington RGN BSc

†School of Information Systems, University of East Anglia, Norwich, Norfolk, UK

\*Humleyard Practice, Hethersett, Norfolk, UK

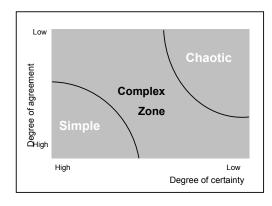
### Introduction

Despite enormous investment of effort and resources there are few formal comparative evaluations between different coding schemes. We have recently described a methodology of a randomised crossover trial comparing the performance of Clinical Terms Version 3 (CTV3) and Read Codes 5 Byte set (RC5B) coding schemes in General Practice. <sup>1</sup> This study looked at the comparative performance of the two coding schemes by 10 general practitioners using a total of 995 concepts extracted from clinical records. This paper describes the use of the Certainty-Agreement diagram in providing a graphical representation of comparative functionality.

# **Certainty-Agreement Diagram**

Biological and social systems are inherently complex, and by implication so are the coding schemes that have to capture this data. The certainty-agreement diagram (figure 1) can be used to estimate whether the issue is simple (high certainty, high agreement), chaotic (low certainty, low agreement), or complex (intermediate levels of one or both). <sup>2</sup>

Figure 1 Certainty-Agreement Diagram 3,4



# Method

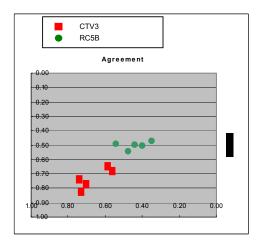
Ten general practitioners (GPs) in five matched pairs coded a series of concepts extracted from clinical records using both RC5B and CTV3. Two clinicians independently ranked whether the coded

choice were exact (or non-exact). The certainty (average proportion of exact matches) and agreement (proportion with the same code chosen) between the 5 paired GPs were identified.

### Results

The following diagram (figure 2) illustrates that there is significant improvement in agreement and certainty of a GPs ability to code using CTV3 compared to RC5B.

Figure 2 Certainty (Proportion exact)
-Agreement Diagram of coding
between matched doctors using CTV3 & RC5B



## **Summary**

The performance of different coding schemes can be helpfully illustrated with the use of a certaintyagreement diagram.

### References

- 1 Brown PJB, Warmington V, Laurence M, Provost AT. Randomised crossover trial comparing the performance of Clinical Terms Version 3 and Read Codes 5 Byte set coding schemes in General Practice. BMJ 2003 (accepted for publication).
- 2 T Wilson, T Holt, and T Greenhalgh. Complexity science: Complexity and clinical care BMJ 2001; 323: 685-688.
- 3 Stacey, Ralph D. Strategic management and organisational dynamics: the challenge of complexity. 3rd ed. London: Financial Times, 1999
- 4 Zimmerman B, Lindberg B, Plsek P. Edgeware: insights from complexity science for health care leaders. Irving, TX: VHA Press, 1998.